ECOsurfaces Rolls, Tiles and Pavers
Installation and Maintenance Manual

Manufactured in the U.S.A. by:

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Check website for updates.
### Installation
- Job Site Conditions: 2
- Subfloors: 2
- Subfloor Preparation: 2
- Storage & Handling: 4
- Roll Installation: 5
- Tile Installation: 8
- ECOpave Installation: 11
- ECOcomfort Installation: 15

### Maintenance
- Floor protection: 16
- Assignment of Cleaning: 16
- Uncoated Cleaning Procedures: 17
- Cleaning ECOpave: 18
- ECOguard Instructions: 19
- ECOguard Q & A: 24

### Warranty
- Warranty: 25
Installation

I. JOB SITE CONDITIONS
   A. Installation should not begin until after all other trades are finished in the area. If the job requires other trades to work in the area after the installation of the floor, the flooring should be protected with an appropriate cover.
   B. Areas to receive flooring should be weather tight and maintained at a minimum uniform temperature of 65˚ F (18˚ C) for 48 hours prior to, during, and after installation.

II. SUBFLOORS
   A. ECOsurfaces and ECOcomfort rolls and tiles may be installed over concrete, approved Portland based self-leveling materials, and wood. Gypsum based patching and leveling compounds are not acceptable.
   B. Wood Subfloors: Wood subfloors should be double construction with a minimum thickness of 1”. The floor must be rigid, free from movement, and have at least 18” of well-ventilated air space below.
   C. Underlayments: The preferred underlayment panel is APA underlayment grade plywood, minimum thickness of 1/4”, with a fully sanded face.

   Note: Particle board, chip board, Masonite, and lauan are not considered suitable underlayments.

   D. Concrete Floors: Concrete shall have a minimum compressive strength of 3000 psi. It must be fully cured and permanently dry.

III. SUBFLOOR REQUIREMENTS AND PREPARATION
   A. Subfloor shall be dry, clean, smooth, level, and structurally sound. It should be free of dust, solvent, paint, wax, oil, grease, asphalt, sealers, curing and hardening compounds, alkaline salts, old adhesive residue, and other extraneous materials, according to ASTM F710.
   B. Subfloor should be smooth to prevent irregularities, roughness, or other defects from telegraphing through the new flooring. The surface should be flat to the equivalent of 3/16” (4.8 mm) in 10 feet (3.0 m).
   C. Mechanically remove all traces of old adhesives, paint, or other debris by scraping, sanding, or scarifying the substrate. Do not use solvents. All high spots shall be ground level and low spots filled with an approved cementitious based patching compound.
   D. All saw cuts (control joints), cracks, indentations, and other non-moving joints in the concrete must be filled with an approved cementitious based patching compound.
   E. Expansion joints in the concrete are designed to allow for expansion and contraction of the concrete. If a floor covering is installed over an expansion joint, it more than likely will fail in that area. Expansion joint covers designed for resilient floor coverings should be used.
F. Always allow patching materials to dry thoroughly and install according to the manufacturer’s instructions. Excessive moisture in patching material may cause bonding problems or a bubbling reaction with the E-Grip III™ adhesive.

HAZARDS:

SILICA WARNING - Concrete, floor patching compounds, toppings, and leveling compounds can contain free crystalline silica. Respirable crystalline silica (particles 1-10 micrometers) can be produced by cutting, sawing, grinding, or drilling. Respirable silica is classified by OSHA as an IA carcinogen and is known to cause silicosis and other respiratory diseases. Avoid actions that cause dust to become airborne. Use local or general ventilation, or protective equipment, to reduce exposure below applicable exposure limits.

ASBESTOS WARNING - Resilient flooring, backing, lining felt, paint, or asphaltic “cutback” adhesives can contain asbestos fibers. Avoid actions that cause dust to become airborne. Do not sand, dry sweep, dry scrape, drill, saw, beadblast, or mechanically chip or pulverize. Regulations may require that the material be tested to determine asbestos content. Consult the documents titled, “Recommended Work Practices for Removal of Existing Resilient Floor Coverings,” available from the Resilient Floor Covering Institute.

LEAD WARNING - Certain paints can contain lead. Exposure to excessive amounts of lead dust presents a health hazard. Refer to applicable federal, state, and local laws and the publication, “Lead Based Paint: Guidelines for Hazard Identification and Abatement in Public and Indian Housing,” available from the United States Department of Housing and Urban Development.

G. Moisture must be measured using the RH Relative Humidity test method per ASTM F2170 standard. Moisture content should not exceed 85% RH. If the levels exceed the limitations, the installation should not proceed until the situation has been corrected.

H. In the event that a moisture mitigation system is required, it must conform to the ASTM F3010 Standard Practice for Two-Component Resin Based Membrane Forming Moisture Mitigation Systems for use Under Resilient Floor Coverings.

I. It is essential that pH tests be taken on all concrete floors. If the pH is greater than 9, it must be neutralized prior to beginning the installation.

J. Adhesive bond tests should be conducted in several locations throughout the area. Glue down 3’ x 3’ test pieces of the flooring with the recommended adhesive and trowel. Allow to set for 72 hours before attempting to remove. A sufficient amount of force should be required to remove the flooring and, when removed, there should be adhesive residue on the subfloor and on the back of the test pieces.
IV. Material Storage and Handling

A. Material should be delivered to the job site in its original unopened packaging with all labels intact.

B. Roll material should always be stored lying down. Storing rubber on end will curl the edges, resulting in permanent memory of the material. Do not store rolls higher than 4 rolls or for more than 6 months.

C. All edges with memory curl should be straight cut before installation. In some instances it may be necessary to weigh down the seam until adhesive develops a firm set.

D. Inspect all material for visual defects prior to beginning the installation. No labor claim will be honored on material installed with visual defects. Verify the material delivered is the correct style, color, and amount. Any discrepancies must be reported immediately before beginning installation.

E. The material and adhesive must be acclimated at room temperature for a minimum of 48 hours before starting installation.

**NOTE:** ECOsurfaces flooring is manufactured from recycled materials and slight variance in shade and color chip dispersion is normal. It is the installer’s responsibility to inspect all products to ensure the correct style, thickness, and color. Any moderate to severe discrepancies should be reported immediately before beginning installation.

F. All ECOsurfaces rolls must be unrolled and installed in the same. ECOsurfaces tiles must also be installed in the same direction (arrows on the bottom must be pointing in the same direction). Rolls are labeled with batch numbers and roll numbers. Do not mix batch numbers together and install all rolls in consecutive order.

G. Roll material is stretched slightly when it is rolled at the factory. At the job site, the installer should allow all rolls to relax for a minimum of two hours before gluing or cutting material.
V. INSTALLATION - SHEET 3.2mm only. (For 6mm, 8mm and 9mm skip to page 6.)
A. Cut the first sheet at the required length, including enough to run up the wall and overlap for seaming at each end.
B. Position the first sheet against the wall and square with the room.
C. Cut second sheet with proper extra length.
D. Position second sheet with required overlap over the first roll at the seam. Each 48” roll must be overlapped by 2” and 51” rolls must be overlapped by 5” minimum.
Failure to comply with required overlap could result in shade variance between rolls.
E. IMPORTANT - Overlap amount is dependent upon the width of material provided.
Please refer to seaming method diagrams for proper overlap amounts required.
F. Repeat for each consecutive sheet necessary to complete the area or those rolls that will be installed that day.
G. Allow the rough cuts to relax in position for a minimum of 2 hours before double cutting seams and applying the adhesive.
H. SEAMING METHODS 3.2mm only. (For 6mm, 8mm and 9mm skip to Page 6.)
I. For 3.2mm and thinner: Place a 4” wide scrap of material under the seam area. Using a straight edge and new razor blade, hold the knife straight up and down and cut through both pieces in one cut. **PLEASE NOTE THE OVERLAP AND DOUBLE CUT PER THE DRAWINGS BELOW:**

51” Wide Rolls must be overlapped a minimum of 5”
48” Wide Rolls must be overlapped at a minimum of 2”

V. INSTALLATION - SHEET  6mm and thicker material
   A. Make the assumption that the walls you are butting against are not straight or square. Using a chalk line, make a starting point for an edge of the flooring to follow. The chalk line should be set where the first seam will be located.
   B. Remove the flooring from the shrink wrap and unroll it onto the floor. Lay the rubber on the floor in a way that will use your cuts efficiently. Cut all rolls at the required length, including enough to run up the wall a few inches.
   C. If end seams are necessary, they should be staggered on the floor and overlapped approximately 3-6”. End seams will be trimmed after acclimation period, using a square to ensure they fit tightly without gaps.
   D. Allow the rough cuts to relax in position for a minimum of two hours. 24 hours is preferred.
   E. After allowing the flooring to relax, you may begin the installation.
   F. Align first edge to chalk line. **Note: it is very important the first seam is perfectly straight.**
   G. Position the second roll with no more than a 1/8” overlap over the first roll at the seam. After adhesive is applied to substrate, the material will be worked back to eliminate the overlap. This procedure will leave tight seams and eliminate any gaps.
   H. Care should be taken to not over compress the seam. Over compressed seams will cause peaking.
I. It may be necessary to trim the edge of the second lineal drop, if the rolls do not extend the length or width of the room. Rolls laid end-to-end with a variance in roll width greater than \( \frac{1}{4}'' \) could result in peaked seams.

J. Repeat for each consecutive sheet necessary to complete the area or those rolls that will be installed that day.

VI. ADHESIVE APPLICATION

A. After all above procedures are performed, begin application of Ecore’s E-Grip III, making sure to use the proper recommended trowel size:
   - 3.2mm – 1/16” x 1/32” x 5/64” U-Notched Trowel
   - 6mm, 8mm and 9mm – 1/16” x 1/16” x 1/16” Square Notched trowel

B. Fold the first drop lengthwise (half the width of the roll).

C. Spread adhesive using the proper notched trowel. Take care not to spread more E-Grip III than can be covered by flooring and rolled within 30 minutes. The open time of the adhesive is 30 - 40 minutes at 70\(^\circ\) F and 50% relative humidity.

D. Note: The open time of adhesive is affected by temperature and humidity. High temperatures and high humidity will cause the adhesive to set quickly. Low temperatures and low humidity will cause adhesive to cure at a slower rate. The installer should monitor on-site conditions and adjust open time accordingly.

E. Carefully lay the material into the wet adhesive. DO NOT let the material drop, because this will cause air to be trapped beneath the flooring.

F. Immediately roll the floor with a 75 pound or 100 pound roller to ensure proper transfer of adhesive. Overlap each pass of the roller by 50% of the previous pass to ensure that the floor is properly rolled. Roll the width first, then the length. Re-roll again after 30-45 minutes.

G. Fold over second half of first roll and half of second sheet. Spread adhesive. At seam area spread adhesive at 90 degrees to seam to eliminate excessive adhesive oozing up at seam.

H. In some instances it may be necessary to weigh down the seam until the adhesive develops a firm set. Boxes of cove base or tile work well.

I. Continue the process for each consecutive drop. Always work at a pace so you are always folding material back into wet adhesive.

NOTE: Never leave adhesive ridges or puddles; they will telegraph through the material.
J. Do not allow E-Grip III to cure on your hands or the flooring; we strongly suggest wearing gloves while using E-Grip III. Cured adhesive is very difficult to remove from floor. Immediately wipe off excess adhesive with a rag slightly dampened with mineral spirits. Follow the mineral spirits with a rag dampened with water to remove the mineral spirits.

**NOTE:** Use mineral spirits sparingly. Saturating the rubber with mineral spirits may cause the adhesive to be pushed too deeply into the pores of the rubber.

K. Hand roll all seams after the entire floor has been rolled. If some seams are gapping, it is possible to hold them together temporarily with blue painter’s tape. **Tape should be removed after adhesive has developed a firm set (approximately 2-3 hours).** Allowing tape to remain longer than 2-3 hours or using aggressive tapes may result in adhesive residue. Ecore will not be responsible for residue left behind from tape of any kind.

**VI. INSTALLATION - TILES**

A. Inspect tiles for visual defects, including shade variances prior to beginning the installation. No labor claim will be honored on material installed with visual defects. Any moderate to severe discrepancies should be reported immediately before beginning installation.

B. ECOsurfaces tiles are manufactured from recycled materials and slight variance in shade and color chip dispersion is normal. It is the installer’s responsibility to lay out tiles prior to installation and inspect them to ensure correct style, thickness, and color.

C. Tiles manufactured from mats are intended for smaller installations. Larger quantities resulting in multiple dye lots may not be an exact match in shade or density. Every effort is made to ensure the best possible match; however, Ecore makes no warranty on the exact match between dye lots.

D. All ECOsurfaces tiles must be installed from the same product group. Mixing multiple patterns may result in an out-of-square installation.

E. **All tiles are marked on the bottom with arrows, WHICH MUST ALL POINT IN THE SAME DIRECTION.** Failure to do so will result in an out-of-square installation.

F. Measure the width of the area to be covered.

G. Mark the center of the area at two points, one at each end.

H. Snap the chalk line, line #1, through these two points.

I. Determine the center point of the chalk line.

J. Using a Carpenter’s square or another method, snap a second chalk line, line #2, perpendicular (at 90 degrees) to the first line. The lines should intersect at their centers.
K. The area to be covered is now divided into quarters. Begin the installation at the center of the area, where the two lines intersect.

**Note:** To lay tiles in an ashlar configuration, snap a third chalk line perpendicular to line #2 and parallel to line #1. The distance between line #1 and line #3 should be 1/2 the width of the tile (12 inches). (See diagram 6.)

L. After all above procedures are performed, begin application of Ecore’s E-Grip III, making sure to use the proper recommended trowel size.

- 3.2mm – 1/16” x 1/32” x 5/64” U-Notched Trowel
- 6mm – 1/16” x 1/16” x 1/16” Square Notched Trowel
- 8mm – 1/16” x 1/16” x 1/16” Square Notched Trowel

M. Take care not to spread more adhesive than can be covered by flooring and rolled within 30 minutes.

N. Place the first tile, A, into the wet adhesive, making sure that the edges are precisely placed along the chalk lines and where they intersect. Press firmly on the tiles to remove any curls or entrapped air. Do not try to stretch or compress fit the tiles. (See diagrams 5b and 6.)
Remember: Arrows on bottom of tiles must point in the same direction.

O. Lay whole tiles from left to right along chalk line #1 up to the wall on the opposite side of chalk line #2. The last tile will likely have to be cut to fit against the wall.

P. Do not allow E-Grip III to cure on your hands or the flooring; we strongly suggest wearing gloves while using E-Grip III. Cured adhesive is very difficult to remove from floor. Immediately wipe off excess adhesive with a rag slightly dampened with mineral spirits. Follow the mineral spirits with a rag dampened with water to remove the mineral spirits.

NOTE: Use mineral spirits sparingly. Saturating the rubber with mineral spirits may cause the adhesive to be pushed too deeply into the pores of the rubber.

Q. Continue this process with each row until you reach the wall across from chalk line #1.

R. Go back and fill in gaps between the two original chalk lines and the wall on those two sides.

S. If some seams are gapping, it is possible to hold them together temporarily with blue painters tape. Tape should be removed after adhesive has developed a firm set (approximately 2-3 hours). Allowing tape to remain longer than 2-3 hours or using aggressive tapes may result in adhesive residue. Ecore will not be responsible for residue left behind from tape of any kind.

T. Roll a 75 pound or 100 pound roller over the floor within 45 minutes to ensure proper transfer of adhesive. Overlap each pass of the roller by 50% of the previous pass to ensure that the floor is properly rolled. Re-roll again after 30-45 minutes.

U. After rolling, keep all foot traffic off the floor for a minimum of 24 hours. Floor should be free from rolling loads for a minimum of 72 hours. Foot traffic and rolling loads can cause permanent indentations or debonding in the uncured adhesive.
VII. ECOpave MOLDED TILES

**NOTE:** All ECOpave products are to be installed over a solid substrate.

Full Pavers (1-3/4” thick) may be adhered or loose-laid. If loose-laid, pavers must be installed against a perimeter border system (see instructions for loose-laid installation).

A. Indoor Installation

1. The material and adhesive must be acclimated at room temperature for a minimum of 48 hours before starting installation.
2. Lay out molded pavers/tiles before adhering to minimize cutting and waste.
3. Always begin installation with chalk lines that are perfectly square in the room. It is best to begin laying tiles away from the walls.
4. After all above procedures are performed, begin application of Ecore’s E-Grip III, recommended one component polyurethane adhesive. Apply E-Grip III to the substrate using a 1/8” square notched trowel.
5. Apply E-Grip III evenly at a rate of approximately 60 square feet/gallon over smooth concrete. Various substrates may affect this coverage rate.
6. **Do not allow E-Grip III to cure on your hands or the flooring; we strongly suggest wearing gloves while using E-Grip III. Cured adhesive is very difficult to remove from floor. Immediately wipe off excess adhesive with a rag slightly dampened with mineral spirits. Follow the mineral spirits with a rag dampened with water to remove the mineral spirits. NOTE: Use mineral spirits sparingly. Saturating the rubber with mineral spirits may cause the adhesive to be pushed too deeply into the pores of the rubber.**
7. Place first tile into wet adhesive, with edges precisely placed along chalk lines and where they intersect. Press firmly on the flooring to remove entrapped air.
VIII. **ECOpave DOGBONE PAVERS**

A. **Laying Pavers Indoors**

1. Pavers: Interlock and shift whole pavers from left to right along chalk line #1 up to the wall on the opposite side of chalk line #2. The last paver will likely have to be cut to fit against the wall. (See diagram 7.)

![Diagram 7]

2. Tiles & Paver tiles: Place the first tile, A, into the wet adhesive, making sure that the edges are precisely placed along the chalk lines and where they intersect. Press firmly on the tiles to remove entrapped air. See diagram 5a or 5b.

3. **Do not allow E-Grip III to cure on your hands or the flooring. Cured adhesive is very difficult to remove. We strongly suggest wearing gloves while using E-Grip III. Immediately wipe off excess adhesive with a rag slightly dampened with mineral spirits. Follow the mineral spirits with a rag dampened with water to remove the mineral spirits.**
   
   **NOTE:** Use mineral spirits sparingly. Saturating the rubber with mineral spirits may cause the adhesive to be pushed too deeply into the pores of the rubber.

4. Continue this process with each row until you reach the wall across from chalk line #1.
5. Go back and fill in gaps between the two original chalk lines and the wall on those two sides.
6. Immediately roll the floor with a 100 pound roller to ensure proper transfer of adhesive. Overlap each pass of the roller by 50% of the previous pass to ensure that the floor is properly rolled. Roll the width first then the length. Re-roll again after 30-45 minutes.
7. Keep foot traffic off the floor for a minimum of 24 hours and rolling loads for a minimum of 72 hours, or permanent indentations in the uncured adhesive and tile shift may result.
8. Allow the adhesive to cure for a minimum of 24 hours before applying any sealer to the floor.
B. Laying Pavers Outdoors

1. Glue down installation on concrete, asphalt, and crushed stone. Base materials for ECOpave are fully cured concrete or asphalt. Both are ideal for load bearing areas with heavy traffic or moving vehicles.

2. Allow for a 1.5% slope or fall for moisture movement to drainage.

3. Bituminous mixture requirements for asphalt top layer specifications:

<table>
<thead>
<tr>
<th>Sieve Size</th>
<th>Opening</th>
<th>Millimeters</th>
<th>% Passing</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/8”</td>
<td>.375</td>
<td>9.53</td>
<td>100</td>
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<tr>
<td>#4</td>
<td>.187</td>
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<td>#100</td>
<td>.0059</td>
<td>0.150</td>
<td>9</td>
</tr>
<tr>
<td>#200</td>
<td>.0029</td>
<td>0.075</td>
<td>6</td>
</tr>
</tbody>
</table>

**Note:** A filter fabric is necessary for crushed stone bases. Tiles are adhered to the filter fabric. Over time, with this type of installation, edges may lift slightly, as the fabric is not adhered to the substrate. This type of installation is not recommended for vehicular traffic.

4. Lay out molded pavers/tiles before adhering to minimize cutting and waste.

5. Always begin installation with chalk lines that are perfectly square. It is best to begin laying product away from the walls.

6. Apply E-Grip III recommended one component polyurethane adhesive to the substrate using a 1/8” square notched trowel. Coverage over smooth concrete is 60 square feet per gallon. Various substrates may affect this coverage rate.

7. Do not allow E-Grip III to cure on your hands or the flooring; we strongly suggest wearing gloves while using E-Grip III. Cured adhesive is very difficult to remove from floor. Immediately wipe off excess adhesive with a rag slightly dampened with mineral spirits. Follow the mineral spirits with a rag dampened with water to remove the mineral spirits.

**NOTE:** Use mineral spirits sparingly. Saturating the rubber with mineral spirits may cause the adhesive to be pushed too deeply into the pores of the rubber.

8. Place the molded pavers/tiles into the wet adhesive, making sure that the edges are precisely placed along chalk lines where they intersect. Press firmly on the flooring to remove any curls or entrapped air.
C. Laying Tiles - Outdoors

1. Pavers: Interlock and shift whole pavers from left to right along chalk line #1 up to the perimeter border on the opposite side of chalk line #2. The last paver will likely have to be cut to fit against the perimeter border. (See diagram 7.)

2. Tiles & Paver Tiles: Place the first tile, A, into the wet adhesive, making sure that the edges are precisely placed along the chalk lines and where they intersect. Press firmly on the tiles to remove any curls or entrapped air. (See diagrams 5a and 5b.)

3. Do not allow E-Grip III to cure on your hands or the flooring. Cured adhesive is very difficult to remove from hands. Immediately wipe off excess E-Grip III with a rag dampened with mineral spirits! Follow by wiping off mineral spirits with water-dampened a rag.

   **NOTE:** Use mineral spirits sparingly. Saturating the rubber with mineral spirits may cause the adhesive to be pushed too deeply into the pores of the rubber.

4. Continue this process with each row until you reach the perimeter border across from chalk line #1.

5. Go back and fill in gaps between the two original chalk lines and the wall on those two sides.

6. Roll a 100 pound roller over the floor within 30 minutes to ensure proper transfer of adhesive. Overlap each pass of the roller by 50% of the previous pass to ensure the floor is properly rolled. Re-roll again after 30-45 minutes.

7. Keep foot traffic off the floor for a minimum of 24 hours and rolling loads for a minimum of 72 hours. Foot traffic and rolling loads can cause permanent indentations in the uncured adhesive and cause tiles to shift.

D. Loose-Laid Installation: (Full thickness Pavers Only)

1. Base Requirements
   
   1. Base must contain sand/crushed stone with perimeter border system.
   2. Pavers must be installed butting up against perimeter border system.

2. Crushed Stone Specifications

   1. The 95% standard proctor compaction (as per ASTM D1557) is critical.
   2. Stone for the base must be crushed, so it compacts to the above standard and should be a homogeneous mix of these sizes:

<table>
<thead>
<tr>
<th>Sieve Size</th>
<th>% Passing by Weight</th>
</tr>
</thead>
<tbody>
<tr>
<td>1”</td>
<td>90-100</td>
</tr>
<tr>
<td>5/8”</td>
<td>50-80</td>
</tr>
<tr>
<td>1/4”</td>
<td>30-50</td>
</tr>
<tr>
<td>#4</td>
<td>15-35</td>
</tr>
<tr>
<td>#8</td>
<td>10-30</td>
</tr>
<tr>
<td>#30</td>
<td>3-5</td>
</tr>
<tr>
<td>#200</td>
<td>0-3</td>
</tr>
</tbody>
</table>

4. Minimum depth of crushed stone base should be 4”.

5. Base can be flat or sloped 2%.
3. Procedure
   1. Excavate soil approximately 12”.
   2. Replace soil with approximately 9” of compacted crushed stone and approximately 1” of damp leveling sand.
   3. Install perimeter border system.
   4. Lay pavers in desired pattern.

VI. ECOCOMFORT
   A. Installation under ECOsurfaces
      1. Please refer to the Field-laminated portion of our ECOfit Plus manual.

   B. Installation by itself under other’s material
      1. See Rolls installation instructions pages 2 to 8 above

   C. Installation Under Carpet
      1. Complete Glue Down
         1. See Rolls installation instructions pages 2 to 8 above
         2. Adhere carpet to ECOcomfort using carpet manufacturer’s recommended adhesive or tape.

      2. Installation With (Wall-To-Wall) Tack Strips
         1. Install tack strips.
         2. Install ECOcomfort up to strips.
         3. Install carpeting over ECOcomfort following carpet manufacturer’s recommended wall-to-wall installation instructions.
Maintenance

IMPORTANT INFORMATION FOR THE SPECIFIER:

Ecore recommends our environmentally friendly E-Cleaner, E-Strip, and E-Finish maintenance products.

Proper protection and maintenance of ECOsurfaces post-installation should be specified by the architect/designer. Protect flooring from damage and construction debris by using an appropriate floor covering. All sections shall be fully covered until such time that the recommended initial cleaning may be performed. The specifier should determine and assign the specific type of cleaning and products to be used dependent upon the type of material being installed.

FLOOR PROTECTION, CLEANING AND MAINTENANCE

It is the Specifier’s responsibility to provide the following:

Specification details to protect the floor post-installation and until job construction is complete.

Determination and assignment to the appropriate party of the responsibility for the initial cleaning and finishing of floor. ECOsurfaces published procedures shall be followed.

It is the General Contractor’s responsibility to provide the following:

A building or installation area that is fully enclosed from the elements, including finished roof, windows, doors, etc.

Temperature shall be climate controlled with a minimum uniform temperature of 65° F for 48 hours prior to, during, and after the flooring installation, for acclimation of flooring materials.

Areas of the flooring that are subject to direct sunlight through doors or windows shall have the doors or windows covered for such time until the installation of the material is complete.

Protection for flooring from damage and construction debris by using an appropriate floor covering. All sections shall be fully covered until such time that the recommended initial cleaning may be performed.
Uncoated Cleaning Instructions

<table>
<thead>
<tr>
<th>Steps</th>
<th>Green Products</th>
<th>Dilute</th>
<th>Diluted Coverage</th>
<th>Pads &amp; Brushes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Initial Cleaning (uncoated)</td>
<td>Ecore's E-Cleaner</td>
<td>10 oz./gal. water</td>
<td>2,000 sq. ft./gal.</td>
<td>Microfiber mop, Soft Nylon Brush or 3M 5100 Red Pad or equal</td>
</tr>
<tr>
<td>Finishing</td>
<td>Ecore's E-Finish</td>
<td>None</td>
<td>1,500 sq. ft./gal.</td>
<td>Apply E-Finish with microfiber mop</td>
</tr>
<tr>
<td>Daily Cleaning (uncoated)</td>
<td>Ecore's E-Cleaner</td>
<td>2-4 oz./gal. water</td>
<td>6,000 sq. ft./gal.</td>
<td>Microfiber Mop, Soft Nylon Brush or 3M 5100 Red Pad or equal</td>
</tr>
<tr>
<td>Heavy Soil and Restorative Cleaning</td>
<td>Ecore's E-Strip</td>
<td>16-32 oz./gal. water</td>
<td>1,200 sq. ft./gal.</td>
<td>Brown or black stripper pad</td>
</tr>
</tbody>
</table>

**NOTE:** For factory coated ECOsurfaces, please refer to instructions on page 22 of this manual.

I. Ecore CLEANING AND FINISHING PROGRAM

A. Initial Cleaning
   1. Remove all surface soil, debris, sand, and grit by sweeping, dust mopping, or vacuuming.
   2. Scrub floor with Ecore’s recommended E-Cleaner, using buffer or auto scrubber with an approved pad or soft nylon brush over uncoated ECOsurfaces.
   3. Pick up solution with a wet vacuum, rinse with clean water, and allow to dry thoroughly (6-8 hours).

B. Optional E-Finish Floor Finish
   1. Maintain temperature at 65° F for 72 hours before and after application.
   2. Apply 2-3 thin coats with microfiber mop and let thoroughly dry between coats (1-2 hours).
   3. Provide sufficient cure time of the final coat before allowing foot traffic (at least 3 hours).

C. Daily/Regular Cleaning
   1. Sweep, dust mop, or vacuum floor to remove surface soil, debris, sand, and grit.
   2. Damp mop with a microfiber mop or auto-scrub with a soft nylon brush or microfiber mop using Ecore’s approved E-Cleaner low foam cleaner.

   **Note:** FLOORS TREATED WITH E-Finish - When cleaning floors finished with E-Finish, use only a Microfiber Mop, Soft Nylon Brush, White or Beige pad.
D. Heavy Soil
   1. Hard-to-clean and greasy areas may require a higher concentration of Ecore’s E-Cleaner and may require a restorative maintenance.

E. Restorative Maintenance
   Stripping the finish is not needed until there is a noticeable accumulation of dirt and contaminants embedded in the finish. Normally this accumulation occurs in hard-to-reach and high traffic areas. Following a good maintenance program, and applying thin coats of finish when the look calls for it, and only where it is needed, will result in little finish build-up, increasing the time between stripping.
   1. Sweep or vacuum to remove loose soil.
   2. Heavy scrub using a rotary scrubber or automatic scrubber with an approved pad and Ecore’s E-Strip stripper solution.
   3. Pick up solution with wet vac.
   4. Rinse with clean water.
   5. Allow floor to thoroughly dry.
   6. Apply floor finish following initial finish application instructions.

IMPORTANT MAINTENANCE TIPS
   • Refer to ECOguard Maintenance Section for Factory Coated ECOsurfaces.
   • Wait for floor to dry thoroughly before applying floor finishes, usually 24 hours.
   • Apply only thin coats of floor finishes; use a microfiber mop.
   • For gum, use any generic gum remover. However, any solvent-based product should be rinsed well with water to avoid damaging the floor. Gum remover will also remove finish.
   • Avoid flooding the floor.

CLEANING AND MAINTENANCE PROGRAM FOR ECOPAVE MOLDED PRODUCTS
(Interlocking Pavers, Rectangular Tiles, and Square Embossed Paver tiles)

A. Outdoor Cleaning & Maintenance Procedures
   1. Daily cleaning: Sweep debris away or hose off dirt.
   2. Periodic cleaning (as needed): Pressure wash with no more than 1,200 psi maximum.

B. Indoor Cleaning & Maintenance Procedures

   NOTE: This product is not intended for residential indoor use, and should only be used indoors where a suitable drainage system is in place.
   1. Daily cleaning: Vacuum floor or sweep floor to remove loose debris.
   2. Periodic cleaning
      a. Vacuum floor or sweep floor to remove loose debris.
      b. Wet scrub floor with E-Cleaner, using an auto-scrubber with nylon brush.
      c. Wet vacuum remaining soiled solution, rinse, and allow to dry thoroughly (6-8 hours).
ECOguard Clear Coat Sealer Instructions

Description
ECOguard is a water-based, clear polyurethane maintenance coat, formulated for interior applications and offering a matte finish.

Tools / Materials Required
Safety glasses
Latex or rubber gloves
21” paint tray for sealer
Applicator trim pads
Automatic buffer
Utility knife
Trash bags
18” stir sticks
Drill
Rags
Microfiber mop
Microfiber mop cover
Paint mixer paddle

I. ECOguard SURFACE PREPARATION
A. An improperly prepared surface can act as a bond breaker and result in a project failure. It is important to remove all dirt, grease, wax, oil, paint, or other contaminants before applying the ECOguard. ECOguard can be applied over the factory-applied ECOguard finish after it has been cleaned.

II. PRECAUTIONARY MEASURES
A. Allow ECOguard to cure for 24 hours before introducing foot traffic.
B. Allow ECOguard to cure for 48 hours before cleaning or placing furniture.
C. If traffic or other activities need to be introduced earlier, protect surface with plywood or similar as required.
D. Remove ECOguard spills and drips immediately from other surfaces before dry.
E. Seal floor in one step rather than in sections for best results.
F. Use microfiber pad to apply; use foam pad to cut in or for perimeter. If sealer dries on microfiber pad, replace with new microfiber pad for best results.
G. Do not use string mops or other applicators to apply ECOguard. The use of unapproved mops may result in a poor application of the sealer and complete removal may be required.
H. Sealer will obtain full strength in 5-7 days; use care during that time. Extra coats will extend the curing cycle.
I. Work from one side of room to the other with scrubbing motion and keeping a wet edge.
III. Application Methods

A. Application of ECOguard Over Uncoated ECOsurfaces
1. An improperly prepared surface can act as a bond breaker and result in a project failure. It is important to remove all dirt, grease, wax, oil, paint, or other contaminants before applying the ECOguard. ECOguard can be applied after floor has been cleaned.

2. Safety glasses and rubber or latex gloves should be worn. Sealer will not harm the skin, but is difficult to remove once it dries. Wash hands immediately after contact with ECOguard with soap and water.

3. IMPORTANT: Stir the ECOguard thoroughly before application to ensure consistent sheen. Stir sealer for 3-5 minutes or until all sediment at bottom of pail is mixed into solution.

4. Apply ECOguard when surface temperature is 65 degrees Fahrenheit or higher and maintained for 72 hours before and after installation.

5. Use microfiber pad to apply; use foam pad to cut in or for perimeter. If sealer dries on microfiber pad, replace with new microfiber pad for best results.

6. An additional coat is recommended, 3 is OK. Allow 2 - 4 hours for each coat to dry thoroughly before applying the next coat.

7. Over unfinished rubber, the coverage rate is approximately 400-500 sq ft per gallon. Additional coat coverage is approximately 600-800 square feet per gallon.

8. Allow ECOguard to cure for 48 hours before cleaning the surface.

B. Application Over Existing ECOguard Factory Applied Sealer
1. An improperly prepared surface can act as a bond breaker and result in a project failure. It is important to remove all dirt, grease, wax, oil, paint, or other contaminants before applying the ECOguard. ECOguard can be applied over existing ECOguard finish after it has been cleaned.

2. Factory coated product should not require additional field coats. Should an additional coat be requested, one should suffice.

3. Safety glasses and rubber or latex gloves should be worn. Sealer will not harm the skin, but is difficult to remove once it dries. Wash hands immediately after contact with ECOguard with soap and water.

4. IMPORTANT: Stir the ECOguard thoroughly before application to ensure consistent sheen. Stir sealer for 3-5 minutes or until all sediment at bottom of pail is mixed into solution.

5. Apply ECOguard when surface temperature is 65 degrees Fahrenheit or higher and maintained for 72 hours before and after installation.

6. Use microfiber pad to apply; use foam pad to cut in or for perimeter. If sealer dries on microfiber pad, replace with new microfiber pad for best results.

7. Allow 2 - 4 hours for each coat to dry thoroughly before applying the next coat.

8. Coverage rate is approximately 600-800 square feet per gallon over previously coated surfaces.

9. Allow ECOguard to cure for 48 hours before cleaning the surface.
C. Surface Preparation and Re-Application of ECOguard Sealer

1. An improperly prepared surface can act as a bond breaker and result in a project failure. It is important to remove all dirt, grease, wax, oil, paint, or other contaminants before re-applying ECOguard. ECOguard can be applied over the existing factory applied finish after all construction debris and soil have been removed from the surface.

2. Safety glasses and rubber or latex gloves should be worn. Sealer will not harm the skin, but is difficult to remove once it dries. Wash hands immediately after contact with ECOguard with soap and water.

3. IMPORTANT: Stir the ECOguard thoroughly before application to ensure consistent sheen. Stir sealer for 3-5 minutes or until all sediment at bottom of pail is mixed into solution.

4. Apply ECOguard when surface temperature is 65 degrees Fahrenheit or higher and maintained for 72 hours before and after installation.

5. Use microfiber pad to apply; use foam pad to cut in or for perimeter. If sealer dries on microfiber pad, replace with new microfiber pad for best results.

6. Allow 2 - 4 hours for each coat to dry thoroughly before applying the next coat.

7. Coverage rate is approximately 600-800 square feet per gallon over previously coated surfaces. Allow ECOguard to cure for 48 hours before cleaning the surface.

8. Wear rubber or latex gloves when applying ECOguard. Sealer will not harm the skin but is difficult to remove once it dries. Wash hands with soap and water after contact.

9. Allow ECOguard to cure for 48 hours before cleaning the surface.

D. Removal / Stripping ECOguard Sealer

1. ECOguard is difficult to completely remove and may require several attempts with an approved stripping pad and Ecore’s E-Strip. Anything used to chemically remove the sealer will jeopardize the integrity of the rubber.

2. To remove, use 16 to 32 oz. E-Strip per gallon cold water and a low speed buffer with a black or brown stripping pad.

3. Apply a liberal amount of diluted stripper to floor and allow to sit for 5-10 minutes. Work buffer from side to side until sealer is removed. This may require several attempts and effectiveness will be influenced by unevenness in the substrate.

4. CAUTION – A standard black pad should be the most aggressive pad used. The use of a high performance black pad such as 3M’s 7300 series is NOT RECOMMENDED and will act as a sander and will damage the surface of the rubber. Ecore assumes no liability in the event of damage to the rubber in the removal process. ECOguard is considered a permanent sealer and not intended to be stripped from the rubber as a standard procedure. This procedure is for restorative maintenance purposes only.

5. To re-apply ECOguard, please see above “Application Of ECOguard Over Uncoated ECOsurfaces”. 

www.ecorecommercial.com
ECOsurfaces Coated with ECOguard

<table>
<thead>
<tr>
<th>Steps</th>
<th>Products</th>
<th>Dilute</th>
<th>Tools</th>
</tr>
</thead>
<tbody>
<tr>
<td>Initial Cleaning</td>
<td>Ecore’s E-Cleaner</td>
<td>10 oz. / Gal Water</td>
<td>Microfiber Mop, Soft Nylon Brush, White or Beige pad</td>
</tr>
<tr>
<td>Daily/Weekly Cleaning</td>
<td>Ecore’s E-Cleaner</td>
<td>2-4 oz. / Gal Water</td>
<td>Microfiber Mop, Soft Nylon Brush, White or Beige pad</td>
</tr>
<tr>
<td>Heavy Soil</td>
<td>Ecore’s E-Cleaner</td>
<td>10 oz. / Gal Water</td>
<td>Microfiber Mop, Soft Nylon Brush, White or Beige pad</td>
</tr>
</tbody>
</table>

A. Initial Cleaning
   NOTE: Additional sealer should have 48 hours minimum to cure before cleaning.
   1. Remove all surface soil, debris, sand, and grit by sweeping or vacuuming.
   2. Scrub with E-Cleaner and a 175 RPM buffer or auto scrubber with a soft nylon brush or pads from table above. If soil is minimal, a microfiber mop may be used.
   3. Wet vac, damp mop and allow floor to dry.

B. Daily/Weekly Cleaning
   1. Remove all surface soil, debris, sand, and grit by sweeping or vacuuming.
   2. Scrub with E-Cleaner and a 175 RPM buffer or auto scrubber with a soft nylon brush or pads from table above. For heavier scuff marks, consider using a nylon deck brush.
   3. Wet vac, damp mop and allow floor to dry.

C. Heavy Soil Cleaning
   1. Remove all surface soil, debris, sand, and grit by sweeping or vacuuming.
   2. Scrub floor with E-Cleaner with a soft nylon brush or pads from table above, following dilution schedule above.
   3. Wet vac, damp mop floor and allow floor to dry.

Note: If area is too small for a buffer or auto scrubber, a nylon deck brush may be used to remove scuff marks or heavy soil.

**ECOguard Coated Surfaces Approved Cleaning / Stripping Pads**

<table>
<thead>
<tr>
<th>Manufacturer</th>
<th>Cleaning</th>
<th>Stripping</th>
</tr>
</thead>
<tbody>
<tr>
<td>3 M</td>
<td>White 4100, Beige 4200</td>
<td>Black 7200, Brown 7100, Blue 5300</td>
</tr>
<tr>
<td>Taski</td>
<td>White</td>
<td>Black, Purple</td>
</tr>
<tr>
<td>ECOLAB</td>
<td>White</td>
<td>Black</td>
</tr>
</tbody>
</table>
Tools / Equipment

- 21” Paint Tray
- Microfiber Mop
- Microfiber Mop Cover
- Rectangular Mop Bucket
- Applicator Trim Pad
- Foam Brush
- Mixing Paddle
- Safety Glasses
- Safety Knife
- Gloves
- Floor Roller
- Hand Roller
- Rags
ECOguard Q and A

What is ECOguard? ECOguard is a water-based polymeric coating made exclusively for Ecore to preserve the beauty of ECOsurfaces floors. It is factory applied to 3.2 mm ECOsurfaces sheet flooring products to protect the floor from dirt and construction debris, significantly reducing initial cleaning and maintenance costs.

Is ECOguard environmentally friendly? Factory-applied ECOguard has low VOCs, emits no Proposition 65 chemicals and meets the California Section 01350 protocol for use in schools and offices.

What is ECOguard’s life expectancy? As a general rule ECOguard should last 5 years in a residential environment, 2 years in a commercial environment, and 1 year in an industrial environment.

Does ECOguard impact how ECOsurfaces products are installed? No. The seaming methods are the same for ECOsurfaces with ECOguard.

How is it maintained once installed? Initial cleaning can be performed with a neutral cleaner in conjunction with a buffer fitted with a soft nylon brush. Aggressive scrub pads will damage the surface sheen and not recommended. Daily cleaning is best carried out with a neutral cleaner and a microfiber mop. Complete instructions on cleaning and maintenance are available for download at www.ecorecommercial.com.

How do you remove adhesive residue without damaging the ECOguard finish? Adhesives must be removed while still wet with a rag dampened with mineral spirits, followed by a rag damp with water to remove the mineral spirits. Solvents as well as scrub pads will damage the ECOguard’s finish.

Is ECOguard UV stable? ECOguard does not change under long term UV exposure. Long term lab and exterior UV testing has shown positive results with minimal color change or discoloration.

What ECOguard finish is available? ECOguard is available in a matte finish only.

Can ECOguard be removed or stripped from the floor? ECOguard is considered a permanent finish and difficult to remove. Application, cleaning, stripping, and re-coating instructions are available at www.ecorecommercial.com.

Can ECOguard be re-used once the pail has been opened? Once opened, the material should be used within two weeks. Simply stir the bucket thoroughly and re-use as needed.
Warranty

All Ecore rubber flooring is guaranteed to be free from manufacturing defects on both material and workmanship. If such a defect is discovered, the customer must notify Ecore either through the contracting installer, distributor, or directly. If found to be defective within five years under normal non-abusive conditions, the sole remedy against the seller will be the replacement or repair of the defective goods, or at the seller’s option, credit may be issued not exceeding the selling price of the defective goods.

ECOsurfaces warranty shall not cover dissatisfaction due to improper installation, normal wear or quality of installation expected from the use or environment of installation, damage from improper maintenance or usage, or general misuse, including and without limitation: burns, cuts, tears, scratches, scuffs, damage from rolling loads, damage from cleaning products not recommended by Ecore, slight shade variations or shade variations due to exposure to direct sunlight, or differences in color between samples or photographs and actual flooring.

Excluded from Warranty – ECOsurfaces warranty does not apply to the following.

1. The exact matching of shade, color, or mottling.
2. Any express or implied promise made by any salesman or representative.
3. Tears, burns, cuts, or damage due to improper installation, improper use, or improper cleaning agents or maintenance methods.
4. Wear from chairs or other furniture without proper floor protectors will void the warranty. Care should be taken to protect the flooring from damage by using good quality protective feet for chairs, tables, and other furniture. Chair mats may be required under chairs with casters/wheels.
5. Labor costs for installation of original or replacement material.
6. Sale of “seconds,” “off goods,” or other irregular (non-first-quality) flooring materials. With respect to “seconds” or “off goods,” such are sold “as is,” and Ecore makes no warranties whatsoever, express or implied with respect thereto, including warranties of merchantability or fitness for a particular purpose.
7. Problems caused by moisture, hydrostatic pressure, or alkali in the sub-floor.
8. Problems caused by uses, maintenance, and installation that are contrary to Ecore Commercial specifications, recommendations or instructions.
9. Material installed with obvious defects.
10. Damage to flooring products from high heels or spike heels.
11. Damage to flooring products from rubber mats, rubber backed mats, or car tires.
12. Installation of ECOsurfaces products with adhesives other than those recommended by Ecore Commercial.
13. Fading and/or discoloration resulting from heavy sunlight penetration and ultraviolet ray exposure from direct or glass-filtered sunlight.
14. Material that is not installed and maintained as recommended by Ecore Commercial.
15. Damage to flooring products from pallet jack and tow-motor traffic.
16. Environments where the product will be exposed to animal fats, vegetable oils, grease, or petroleum based materials. (i.e.: commercial kitchens or auto repair facilities)
17. Premature wear and deterioration from spikes and skate blade exposure.
18. Differences in color between products and photography.
19. Embossing/density deviations between product and samples, photography.

These warranties are in lieu of any other warranty expressed or implied. Ecore Commercial shall not be liable for any incidental or consequential damages which may result from a defect. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. These warranties give you specific rights, and you may also have rights which may vary from state to state. To know what your legal rights are in your state, consult your local or state Consumer Affairs Office or your State Attorney General. Please visit www.ecorecommercial.com for the complete and latest warranty information.